

PARTS PLUS WARRANTY CONDITIONS

1. GENERAL CONDITIONS

- a) Parts Plus offers a full parts & labour warranty on used mechanical parts for a period of 6 months/25,000km from the purchase date.
- b) All panels sold rust free carry a lifetime rust out warranty.
- c) Parts Plus will supply free of charge all components required to rectify any authorised claims, and reserves the right to supply used components in certain circumstances.
- d) All claims must be made to the Parts Plus outlet where goods were purchased accompanied with this official receipt. All repairs effected without Parts Plus' written consent will be the responsibility of the customer.
- e) Warranty void if parts are dismantled or tampered with. Items returned under warranty must be complete, as sold.
- f) Goods not required must be returned within 30 days (at purchaser's expense) for a full refund to be made. Returns made after 30 days may be accepted at the Company's discretion.
- g) Incorrect or faulty goods returned will be at Parts Plus's expense (Parts Plus reserves the right to use the freight company of their choice).
- h) Parts Plus cannot accept returns on specially ordered parts or cut body sections.
- i) Parts Plus will not be responsible for any consequential loss or damage, loss of income, or demurrage/downtime because of the failure of the part sold.

2. MAJOR MECHANICAL ITEMS - ENGINES, GEARBOXES, DIFFERENTIALS

- a) Warranty card must be completed in full and returned to the Parts Plus outlet of purchase within 14 days of invoice date.
- b) Labour costs will not be met unless prior arrangements have been made with Parts Plus.
- c) Engines are sold as long bare. Accessories and manifolds, if fitted, are not guaranteed to be correct for your model. Closely examine them before installation and swap parts from your original engine where necessary.
- d) Parts Plus will not recognise any warranty claim where any failure or defect is caused by:-
 - i) Insufficient or incorrect oil and/or lubricants
 - ii) Overheating and/or heat tab missing
 - iii) Misuse, overloading, accidents or negligence
 - iv) Failure to carry out proper maintenance
 - v) Unauthorised repairs, alterations or dismantling
 - vi) Improper application or installation

Note: In the event of any preliminary signs of malfunction it is the customer's responsibility to cease operation and to report the problem to the warranty officer at the outlet of purchase. Failure to comply with this condition may result in more serious consequential damage and void any warranty entitlement.

- e) In the event of any claim being declined, the Company reserves the right to recover out-of-pocket expenses incurred in transporting, dismantling and inspection, such costs to be reimbursed by the customer prior to redelivery of the unit.
- f) In the event of any dispute, a mutually acceptable third party opinion is to be obtained to adjudicate on claims.
- g) Parts Plus cannot be held responsible for any implied or verbal representations.

3. MAKING A CLAIM FOR MAJOR MECHANICAL ITEMS

Repair authorisation number (R.A.) must be obtained from the Parts Plus outlet from which goods were purchased prior to commencement of any repairs. No claim will be recognised without an R.A. number. Contact your sales representative for an R.A. request sheet to be faxed to you.

This warranty is given in addition to and notwithstanding any rights the customer may have under State or Commonwealth Law.